CYBELE
CASE STUDY

Enabling secure international
remote working

Matrix IT

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CYBELE
CASE STUDY

CUSTOMER
CYBELE

EMPLOYEES
16

LOCATION
INTERNATIONAL

INDUSTRY
TRAINING

SERVICES
0FFICE 365

ABOUT CYBELE

Cybele are experts in developing business skills through bespoke training programmes and consultancy for some of the biggest global players.

Using fascinating techniques they explore delegates conscious and unconscious understanding of themselves, allowing them to learn new skills as well as developing their existing core capabilities.

Due to Cybele's growth plans and international client base they needed a solution that would allowed them to collaborate remotely, offer more flexibility and increase efficiency.

CHALLENGE

Cybele wanted to reduce monthly IT budgets and offer a more flexible approach to remote working. Their outdated system relied on VPN technology for remote working resulting in reduced productivity and restricting mobile working. The client wanted to move from an 'office dependent system' to a more robust cloud based solution whilst ensuring data remained secure, safe and easily accessible.

> "We are very happy in the knowledge that we now have a newer, more reliable, and scalable technology, that really works for our needs."
>
> Carole Stevenson, CEO

Cybele now has a future proof solution that can scale with the business.

SOLUTION

Matrix IT cloud experts reviewed Cybele's requirements and advised Office 365 would meet their remote working needs. Emails were migrated into the Office 365 cloud and files were transferred into SharePoint / OneDrive, giving both offline and online access.

The introduction of Microsoft Teams ensured all staff had a central location for communication and consolidation of trainer requirements. The solution enabled full auditing for user and files access with secure login for each user through Multi-Factor Authentication (MFA).

Matrix IT also provided cloud backup for all email and files resulting in recovery of data in the event of a cloud system failure or malicious attack.

RESULTS

Cybele now has a future proof solution in the cloud with all services integrated within the Office 365 stack.
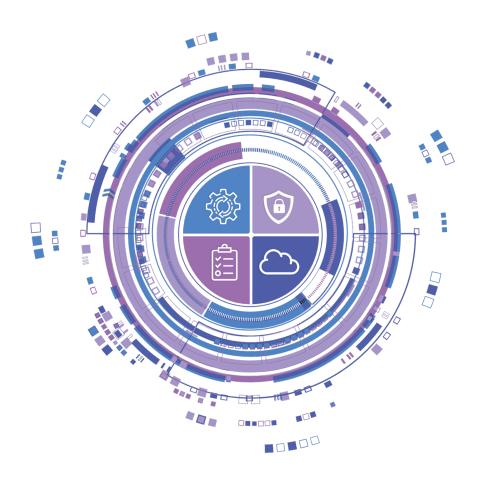
Security is robust and VPNs removed in favour of Multi-Factor Authentication.

GDPR compliance is achieved through best practices from both Matrix IT and Microsoft giving full audit accountability to Cybele's customers.

Access to Office 365 has also been extended to tablet and mobile devices giving greater working flexibility when on the move.

Collaboration has become standardised for the client through the introduction of Teams. Teams has proved an invaluable tool amidst the Covid-19 pandemic as the clients have continued to deliver training online through the Teams application.

Cybele now has a future proof solution that can scale with the business. Access has been simplified yet remains secure and the solution has increased productivity within the team. They have also seen a saving in IT expenditure by removing CAPEX investment on hardware by moving to the cloud.

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